



GUEST COUPON can be used by the tax-exempt person themselves.

Here's what you'll need:

- Device (e.g., smartphone)
- Email address
- Passport
(No copies. No photography.)

To confirm your tax-exempt status, please present your passport with a landing permit sticker indicating one of the following statuses:

- Temporary Visitor • Diplomat • Official
- Date of permit (less than 6 months)

Please present your GUEST COUPON when you make a purchase.

Your GUEST COUPON is valid for unlimited use for 7 days starting from the day of registration.

You can also receive a tax exemption after using the coupon.

GUEST COUPON may not be valid for items priced under 1,000 yen (excluding tax), sale items, lucky bags (fukubukuro), gift certificates, food items, or at restaurants and cafes.

It may also not be accepted at some other sales counters.

1



Scan the QR code using your camera app.

2



Input your email address

For security reasons passcode will change on every login

e-mail address

Submit

Register your e-mail address.

※Enter your e-mail address accessible from the current device.

3



Input one-time passcode

Please enter the one-time passcode received on your email address

Authenticate

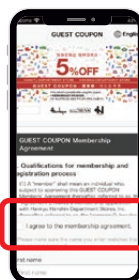
Resend one-time password after 119 s

Resend one-time password

Enter your one-time passcode.

※Enter the 6-digit number sent to your registered e-mail address.

4



GUEST COUPON Membership Agreement

1. Qualifications for membership and registration process

(1) A "member" shall mean an individual who, subject to approving this GUEST COUPON Members' Agreement (hereafter, referred to as, the "Agreement"), makes a membership application with Hankyu Hanshin Department Stores, Inc. (hereafter, referred to as, the "Company").

☐ I agree to the membership agreement.

※Please make sure the name you enter matches the name on your passport.

First name

Check the box for consent.

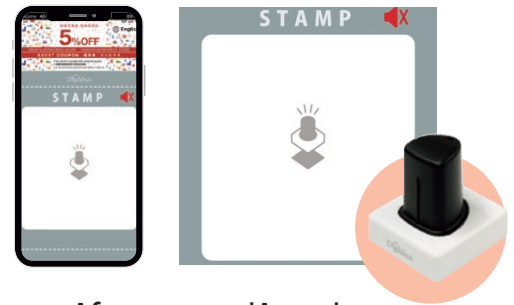
※Read the terms and conditions and check the consent box.

5

Enter your name and date of birth
as shown on your passport.

※ You'll get an error if there's a space in the name field.
Please check the consent box to agree to the use of your
e-mail address.

6



After you tap 'Agree'
and when the stamp screen appears,
please show it to a staff.

7



Tap the blue arrow.

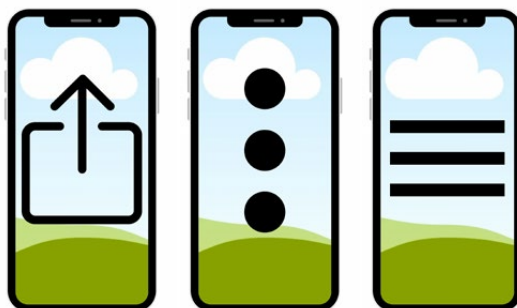
8



Registration is complete once the barcode is displayed.
Please show this barcode to a staff
at the time of purchase.

※ Please take a moment to read 'About this coupon'
and 'Go to tax refund information'.

9



Tap the menu bar
or the share button
to add it to Home Screen.

※ The details may differ based on the device's
specifications.

We recommend saving this to your device's Home Screen.

Information

You can use your GUEST COUPON to get a 5% discount at the following stores.

• Hankyu Umeda Main Store, Kobe Hankyu, Hankyu Men's Osaka, Hankyu Men's Tokyo, Hakata Hankyu, Hanshin Umeda Main Store
Your GUEST COUPON is valid for unlimited use for 7 days starting from the day of registration.

If the barcode disappears, you can get a new one at the coupon distribution counter.

※ The person named on the coupon must present it when you make a purchase. We may ask to present your passport when you use the coupon.

※ Please note that discounts do not apply to items under 1,000 yen (excluding tax), sale items, lucky bags (fukubukuro), gift certificates, food items, restaurants and cafes, and some specific items or brands. (For more details, please ask our in-store staff.)

※ Please note that this discount cannot be combined with other offers, such as point cards.

※ Please be aware that discounts cannot be applied after payment has already been completed.

※ You can still receive tax exemption when paying with Guest Coupon, UnionPay, WeChat Pay, or Alipay.

However, please note that tax exemption cannot be granted if the name on your passport does not match the name on your credit card.
Also, please complete the tax exemption procedure at each store where you make a purchase.